



Company Registration No: 199303821R

TENDER NOTICE

Tender for the supply and delivery of a Map Navigation System for 3,500 mobile devices with:

- a. Singapore map licences;
- b. Annual map updates; and
- c. System maintenance.

Qualifications Requirements

- a. Track record with at least 1 successful project in the last 2 years:
 - Deployment of Map Navigation System on in-vehicle or mobile devices with integration to in-vehicle or mobile application.
- b. Paid-up capital of at least S\$150K with average annual turnover of more than S\$500K over the last 3 years.

Availability of Tender Document

Eligible tenderer is required to submit Non Disclosure Agreement (NDA) signed by its authorised representative before collecting tender document. The NDA and Instructions to Tenderers are attached.

Tender documents are obtainable during office hours from Comfort Transportation Pte Ltd, Level 4, 383 Sin Ming Drive, Singapore 575717 from Ms Karen Liao (DID: 6550 8520).

For tenderer outside Singapore, tender documents can be sent to your company registered address upon written request.

Document Fee

S\$53.50 (inclusive of GST) is non-refundable.

Please make payment, in Singapore dollars, by

1. Crossed cheque to '**Comfort Transportation Pte Ltd**' or
2. Telegraphic transfer to:

| | |
|---------------------|---|
| Name of Company: | Comfort Transportation Pte Ltd |
| Address of Company: | 383 Sin Ming Drive, Singapore 575717 |
| Telephone No.: | 6555 1188 |
| Facsimile No.: | 6453 3183 |
| Account Name: | Comfort Transportation Pte Ltd |
| Account No.: | 101-324-607-1 |
| Name of Bank: | United Overseas Bank Limited |
| Address of Bank: | 80 Raffles Place, UOB Plaza 1, Singapore 048624 |

<Note: All bank charges for the telegraphic transfer shall be borne by Tenderer.>

Closing Date: 19 February 2010 - 15:00, Singapore Time

INSTRUCTIONS TO TENDERERS

All Tenderers hereby agree to abide by and be bound by the following for the duration of the Validity Period of their tenders.

1. SCOPE OF TENDER

- 1.1 Supply and Delivery of Map Navigation System
Tender shall include supply of Map Navigation System with Singapore map for 3,500 mobile devices.

Tenderer may opt to leverage on Comfort's existing SLA map data if deemed feasible and details of how SLA data will be used must be clearly defined, and endorsement of such usability by SLA must be provided.

- 1.2 Provision of Map Updates
Tender shall include updates of map data bi-annually or annually.
- 1.3 Provision of System Maintenance
Tender shall include annual system maintenance cost for 3 years with option to renew for another 2 years.
- 1.4 Warranty Period
Warranty shall be effective for a period of 12 months.
- 1.5 Provision of Evaluation copy prior to Award
Tenderer shall furnish Comfort an evaluation copy of the Map Navigation System and SDK together with the Tender submission, at the cost of the Tenderer. This evaluation copy shall be returned to the Tenderer upon completion of evaluation, not later than the validity period.

2. SUBMISSION

- 2.1 The proposal shall be submitted in one package as follows:
- Cover Letter (if any) and an inventory list detailing documents included in the package;
 - Tender proposal in the required format as detailed in section 16 of this document.
- 2.2 The package shall comprise 1 hard copy and 1 soft copy (CDROM or DVD), accompanied by a hard copy directory of files with description of the contents of each file contained therein).
- 2.3 Tenders will be accepted only if submitted according to the instructions listed below and on the forms provided.
- 2.4 Forms on which alterations, amendments or cancellations have been made by the Tenderer will not be accepted unless such amendments have been initialled and stamped by the Tenderer.
- 2.5 Duly completed tenders must be submitted by hand (preferably contained in an envelope) by **3.00 pm** Singapore time **on 19 February 2010**. The tender will then be delivered into **Tender Box No. 7**.

3. INVALID TENDERS

Incomplete Tender Submissions and/or Tender Submissions received after the tender closing date and time shall be invalidated.

4. LOCATION OF TENDER BOX

The Tender Box is located at the ground floor, Comfort's Main Office at 383 Sin Ming Drive, Singapore 575717.

5. TENDER DEPOSIT

5.1 At the time of Tender Submission, Tenderer must lodge a tender deposit with Comfort at 1% of the total tender value or S\$10,000 whichever is lower, in the form of an irrevocable on demand banker's guarantee, insurance bond, bank drafts or cheques made in favour of "Comfort Transportation Pte Ltd", as the case may be ("Tender Deposit").

5.2 The Tender Deposit shall be refunded as follows:

5.2.1 In the case of a successful Tenderer, upon receipt of the banker's guarantee in accordance with the Agreement.

5.2.2 In the case of an unsuccessful Tenderer, upon expiry of the Validity Period, or notification of unsuccessful tender whichever is earlier.

5.3 No interest shall be payable on the Tender Deposit. The receipt given in respect of a Tender Deposit must be produced when claiming a refund.

5.4 The Tender Deposit shall be forfeited and additional debarment action may be taken, at the absolute discretion of Comfort:

5.4.1 if the Tenderer whose Tender Submission has been accepted does not, within one month, from the date of acceptance sign the definitive agreement(s) relating thereto or fails to provide or submit the prescribed documents within the stipulated period(s).

5.4.2 if the Tenderer withdraws its Tender Submission at any time before expiry of the Validity Period.

5.5 Nothing contained herein shall be deemed to prejudice or restrict the rights of Comfort to recover damages for any loss or expense suffered as a result of any Tenderers whose tender has been accepted failing to sign the definitive agreement(s) or withdrawing its Tender Submission for any reasons whatsoever.

6. REFERENCE

The Tenderer shall furnish details of similar system sold to and used by other users. The Tenderer shall also furnish relevant catalogues, brochures of

such system.

7. ENQUIRIES

All enquiries regarding the specifications and tender shall be directed to both

- Lim Siow Teng – siowteng_lim@cdgtaxi.com.sg
- Adeline Lim – adeline_lim@cdgtaxi.com.sg

8. CLARIFICATIONS OF TENDERER'S SUBMISSION

In the event that Comfort requires clarification on any aspects of the Tender Submission, the Tenderer shall provide full and comprehensive responses within three (3) working days of the date of such request. The clarification shall be communicated through email.

9. TENDER ACCEPTANCE

Comfort shall be under no obligation to accept the lowest or any tender. Comfort reserves the right to award or accept the whole or part of a tender. Comfort will not enter into any correspondence with any Tenderer regarding the reasons for non-acceptance of a tender.

10. VALIDITY

Every Tender submitted will remain valid for 180 days from the closing date of the Tender ("Validity Period") and during such extension of the period as may afterwards separately be agreed in writing by the Tenderer at the request of Comfort.

11. TENDERER'S OBLIGATIONS

The issue by Comfort of a letter to the Tenderer stating the acceptance of the Tender, or of part of the Tender (where the Tenderer has not expressly stipulated in writing on the Tender that only the whole of its Tender may be accepted) shall create a binding contract on the part of the Tenderer to supply to Comfort the System offered in the Tender. Such contract will be subject to the terms and conditions stipulated in the Agreement annexed hereto and such other terms and conditions as may be agreed to by the parties in writing. It is further agreed that the aforesaid letter of acceptance may be issued by facsimile or ordinary prepaid post and shall be deemed to have been issued on sending/posting.

12. AGREEMENT

The successful Tenderer shall execute the Agreement with Comfort substantially in the form as set out in these Tender Documents and including such other terms and conditions that the parties may mutually agree to in writing within 30 days from the date of Comfort's letter of acceptance.

13. NOTIFICATION

Notification shall be sent to unsuccessful Tenderers by Comfort.

14. PRICE

14.1 Overseas Tenderers - prices quoted shall be based on Delivered Duty Paid, Singapore.

14.2 Local Tenderers - prices quoted shall be the net prices payable by Comfort excluding the Goods & Services Tax which shall be borne by Comfort.

15. CURRENCY

The currency of offer shall be in Singapore Dollars (S\$).

16. TENDER PROPOSAL – REQUIRED FORMAT

Tender Submission shall be in the following format.

1. Form S1 – Invitation to Tender
2. Executive Summary
3. Company Profile
 - 3.1 Company Overview including financials for last 3 years
 - 3.2 Track Record
 - 3.3 Testimonies
4. Proposed Solution
 - 4.1 Proposed System
 - System Functions
 - Value Proposition
 - Map Data to be provided and Updates
 - Options
 - 4.2 Technology Used
 - 4.3 Documentation (to include user manual, SDK)
 - 4.4 Tools provided for development, testing and maintenance
 - 4.5 Training
 - 4.6 Maintenance Services
5. Investment Cost
 - 5.1 Software cost
 - 5.2 Map licences cost
 - 5.3 Annual map updates
 - 5.4 Warranty – standard 1 year
 - 5.5 Maintenance cost
 - 5.6 Other options
6. Project Schedule

7. Payment Terms

8. Annexes

- 8.1 Annex A1 – Tenderer's Particulars
- 8.2 Annex A2 – Subcontractor's Particulars
- 8.3 Annex B – Details of Past Experience and Job Reference
- 8.4 Annex C – Compliance to Conditions of Tender
- 8.5 Annex D1 – Specifications Compliance Checklist
- 8.6 Annex D2 – List of APIs and Tools Provided
- 8.7 Annex E – Price Schedule
- 8.8 Annex F – Proposed Project Schedule

17. TENDER EVALUATION CRITERIA

The Tender will be evaluated based on the following general criteria:

- Track Record
- Pricing
- Technical Specifications
- Value Proposition
- Support Plan